

Don't blow up your computer!

**ASK
DIANE**



Dear Diane,

I tried printing to my printer and it won't work at all. I noticed that we must have had a power outage last night. Could that affect how my printer works?

Printer Problems

Dear Printer Problem,

If there was a power outage and you do not have an Uninterruptable Power Supply (UPS) that your printer is plugged into it could affect your printer and your computer. If any of those things were left on, or your power strip was on or just left plugged into the wall, a power surge or outage could have caused the problem with your printer. One way to address this problem is to turn the printer off, and then unplug it from the power source. This may mean unplugging it from the power strip to which it is connected. After waiting a minute or so, go back and plug it back in and turn it back on. Then try using the printer again. If this doesn't work you may have to call the help desk and see if a technician can come over and work on it. Hope this helps...DSG