



Fond du Lac Human Services has asked Professional Research Consultants, Inc. to assist in gathering feedback from patients.

Please take a few moments to evaluate the services we provide by participating in Patient Satisfaction Surveying.

Who is Professional Research Consultants?

- Professional Research Consultants, Inc. are a team of experts that help give a voice to health care organizations, patients and the community.

What can you expect?

- If you are seen in the Medical or Dental departments, you may receive a phone call asking you to evaluate the services from your most recent visit. A representative from Professional Research Consultants, Inc. will identify themselves and inform you they are calling on behalf of Fond du Lac Human Services.
- If you are seen in the Behavioral Health Department, you may receive a paper survey in the mail asking you to evaluate the services from your most recent visit. A pre-stamped envelope will be provided.
- Your responses will help Fond du Lac Human Services improve services to provide you with the highest quality care possible.
- All responses are collected by Professional Research Consultants, Inc. and are kept confidential.

If you have any questions, comments, or concerns please call 218-879-1227.

